

SCHEDULE PRS-1
PREPAID RESIDENTIAL SERVICE

I. AVAILABILITY

Prepaid Residential Service rate is available on a voluntary basis to any member of Northeastern REMC (Northeastern) who is currently served under or qualifies for Schedule 10-1 – Residential Service and subject to Section III – Character of Service.

II. CONDITIONS OF SERVICE

The member pays for electric usage in advance and is subject to a daily access charge plus an energy charge for actual kWh consumed. This service is subject to the following conditions:

PAYMENTS

The member may make payments in advance at any time through Northeastern’s website, SmartHub app, automated phone system; during regular business hours by phone or in person at Northeastern’s office; and at authorized payment locations. Acceptable forms of payment include cash, credit card, debit card, wire transfer and personal check. The minimum initial payment for service under this schedule \$50.00. For all subsequent payments, the minimum is \$5.00 except for Reconnection of Service as discussed below. There is no limit on the number of payments.

PAYMENT OF PAST DUE ACCOUNTS

When a member with a past due or delinquent account begins service under this schedule, the schedule of payments shown below will be applied to the past due balance until the account is current.

	Amount applied to past due balance	Amount applied to current usage
Account Balance		
Less than \$300	30%	70%
From \$301 to \$500	40%	60%

Members with past due or delinquent accounts may not receive service under this schedule until such account balance is reduced to \$500 or less.

CHARGES FOR SERVICE

The member’s account balance will be updated no less than daily to reflect actual energy consumed. The applicable charges shall be those in effect at the time service is provided and not at the time of payment.

ELECTRONIC BILLING

A monthly paper bill will not be mailed to members who receive prepaid service. However, they may request a copy of their monthly bill or may view it online through Northeastern’s website.

NOTICE OF LOW ACCOUNT BALANCE

When the member’s prepaid account balance falls below a minimum dollar threshold set by the member, Northeastern will send a Notice of Low Account Balance to the member via phone, and/or email. Said notices will be re-sent each day until the member either makes a payment to bring the account balance above the minimum threshold or service is disconnected. At the member’s discretion, the minimum threshold can be modified by contacting Northeastern’s offices during regular business

hours. The member may review usage and account status at any time through Northeastern’s website or SmartHub app.

DISCONNECTION OF SERVICE

Except for when Prohibited Disconnections as defined in Northeastern’s Rules and Regulations is applicable, Northeastern will disconnect service by remote control when the member’s account balance reaches zero. If the zero balance occurs during regular business hours, the disconnection may be immediate. If the zero balance occurs outside of regular business hours, the disconnection will occur the next business day. There is no charge for disconnection of service under this schedule.

RECONNECTION OF SERVICE

Service will be reconnected by remote control within sixty (60) minutes of when the member makes a minimum payment for electric service of \$25.00 plus any accumulated charges for service rendered from the time the member’s account balance reached zero and the time service is reconnected. The \$25.00 will be applied to the member’s account balance. There is no charge for reconnection of service under this schedule.

TERMINATION OF PREPAID SERVICE

A member may elect to return standard residential service at any time, but once this election is made, may not receive service under this schedule for a minimum of 12 months.

III. CHARACTER OF SERVICE

The type of service rendered under this rate schedule shall be 200 amps or less, single-phase, sixty (60) hertz, 120/240 volts, three-wire.

IV. CHARGES FOR SERVICE

The total charges for service shall be the sum of the Daily Access Charge and the Energy Charge as shown below.

1. Service Availability

Charge per Service Location \$1.50 per Day

2. Energy Charge

Charge per kWh Consumed \$0.09230 per kWh

V. MINIMUM DAILY CHARGE

The minimum daily charge under the above rate shall be the Daily Access Charge.

VI. CONDITIONS OF SERVICE

Northeastern’s Rules and Regulations shall apply to service under this schedule.

VII. POWER COST ADJUSTMENT

Refer to Appendix A.

VIII. INTERPRETATION

Refer to Appendix B.

IX. ALL OTHER NON-RECURRING CHARGES

Refer to Appendix B.